

AUTHOR
KING'S CROSS

MEET OUR TEAM



Nelson Santos

CONCIERGE SUPERVISOR

Nelson, the creative Supervisor of the team from Portugal, possesses the remarkable ability to create stunning visuals and push the boundaries of customer service.



Cosmin Vaduva

CONCIERGE SUPERVISOR

Cosmin, hailing from Romania, is an exceptional supervisor whose excellent expertise empowers the Author to excel in customer service.



Afrah Mohamed

DAY CONCIERGE

Afra, hailing from Somalia, has a good knowledge of customer service and she is always trying to help address every need.



Sergey Bugajevs

DAY CONCIERGE

Sergey, from Latvia, is passionate about excellent customer service and enjoys connecting with residents. Stop by for a friendly chat!



Anthony Onyeabor

NIGHT CONCIERGE

Anthony, hailing from Nigeria, diligently serves as the night Concierge, ensuring utmost security and protection during the nighttime hours with unwavering commitment.



Edson Sabones

NIGHT CONCIERGE

Edson Sabones, born and raised in Portugal and living in London for almost nine years. I'm passionate about customer service and always aim to make every interaction positive and memorable. I enjoy helping people and ensuring everyone feels welcome.

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Ernest Duah

MAINTENANCE

Ernest, hailing from the Republic of Ghana, he is a maintenance expert who excels in resolving issues and ensuring impeccable maintenance with unwavering dedication.